



This information was taken from an email sent by: National Government Services, Inc.

Important Information for our Providers Regarding COVID-19

At National Government Services (NGS), the health and well-being of our beneficiaries, providers, associates and communities is of the utmost importance. We understand there are concerns and uncertainty as COVID-19 spreads and its impacts increase. **We are committed to serving you and we remain open for business as usual.**

We are working closely with the Centers for Medicare & Medicaid Services (CMS) to share the questions and concerns we are hearing from you. We are also working to implement new and revised processes and to communicate the latest information to you.

Today's News

NGS has established a new provider enrollment telephone hotline to allow physicians and nonphysician practitioners in our Jurisdiction K (JK) and Jurisdiction 6 (J6) to initiate provisional temporary Medicare billing privileges via telephone. Our hotline staff will collect information to establish a Provider Enrollment Chain and Ownership System (PECOS) enrollment record during the phone call. Our staff will also be available to address questions regarding these temporary provider enrollment flexibilities afforded by the COVID-19 waiver. **The JK and J6 hotline number is (888) 802-3898. Hours of operation are 9:00 a.m.–5:00 p.m. eastern time/8:00 a.m.–4:00 p.m. central time Monday–Friday.**

Stay Informed of the Latest News

Website updates related to COVID-19: there is a banner on our website that links to all information from CMS related to COVID-19. Just click on the banner:



CMS updates their page often as new information is released. Please continue to monitor this page for updates.

Email Updates: stay alert for the latest news and information we send you from our Email Updates. Ensure all staff in your office who interact with NGS sign up for our Email Updates program today by clicking the [Subscribe to Email Updates](#) link located under the search box at the top right of our website.

Optimize your use of Electronic Solutions and Self-Service

NGS offers a variety of fast, efficient and cost-saving electronic solutions for interacting with Medicare. Visit [Go Paperless Today – Protect Your Bottom Line](#) to learn more.